

SECTION 2

Questions for Diane Norton

1. How did you hear about KHK for the first time?
KHK is periodically mentioned in local Cincinnati media.

2. What was the name of your admissions representative?
Michelle Dool, M.A., C.C.B.C. I

3. Did you go to an open meeting prior to admitting your son?

No.

4. What was the total cost of services provided to your family?
\$1,209.00 nonrefundable at intake, Nov. 13, 2003
KHK was very efficient with working on our insurance coverage

5. How many children were there during open meeting?

≈ 30. There were siblings in the audience as well.

6. Were you given or solicited any reading materials authored by Miller Newton?

Yes. In the Parent Handbook given to us, Newton's NOT MY KID is on a "Resource List!"

7. Did KHK provide any of its services to your family in a deceptive or fraudulent manner? Also "Bill of Rights."

Education. The handbook stated that during 1st phase the KHK teacher will work with you, your child and your child's school to develop educational goals. This did not happen

8. How long was your son treated by KHK?

Two weeks

9. Did staff at KHK attempt to keep your son there after you chose to cease treatment?

Yes! When my husband and I decided to withdraw Ed, it took about an hour to get him.

10. What side effects have you or any of your family suffered as a result of treatment received at KHK?

P.T.S.D., guilt, anger. Ed was diagnosed with PTSD following his stay at KHK

11. Was STRAIGHT, INC. mentioned at KHK? (if yes, elaborate)

Yes. When I asked if this were a "straight" model, Penny Walker, Executive director denied that it was.

12. Were the suicide victim pictures, in KHK's front office, of former clients in either KHK and/or STRAIGHT, INC.?

No.

I, Diane Norton, certify that my answers are true. I hereby grant ISAC Corporation permission to use this document for the purposes of research, investigation and reporting.

Diane Norton

Date: March 26, 2005